

Viewpoint™ 7.6 NER™ Service Worker Configuration Change

Application Version: 7.6
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1. Purpose and Process

Viewpoint interacts with the Azure NER™ service. Viewpoint Web's EMS module utilizes Azure NER™. If your organization is not currently using EMS / NER™ you may disregard this document.

Starting in Viewpoint 7.6, Viewpoint will access NER™ from the Viewpoint Workers instead of from the Viewpoint Web server. If your Viewpoint Workers do not directly access the internet (ex: they use a proxy, a firewall, etc.) they will need to be configured to exchange information with the Microsoft™ Azure™ NER service. The specifics of your network configuration will dictate the procedure which is right for your network. Typically the URL which you will need to access will take the form: **https://<region>.cognitiveservices.azure.com**, with the <region> being filled in with the specific region which your Azure endpoint is located. Note that network changes will need to be made for each Viewpoint Worker.

To test this feature, log into the Viewpoint Web application as a user which has rights to run Viewpoint's EMS (Entity Management System) module. Access the EMS module and select the Entity Recognition button on the toolbar. Follow the prompts to extract Entity information from a set of Documents – if the process completes successfully the configuration has been done successfully.