

Viewpoint™ 7.7 OmniPage License Changes

Application Version: 7.7
August 19, 2026

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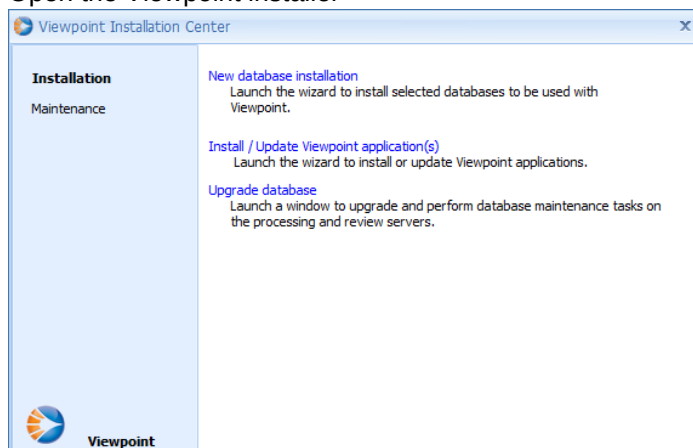
Document Version: 7.7 (September 2023).

1. Overview

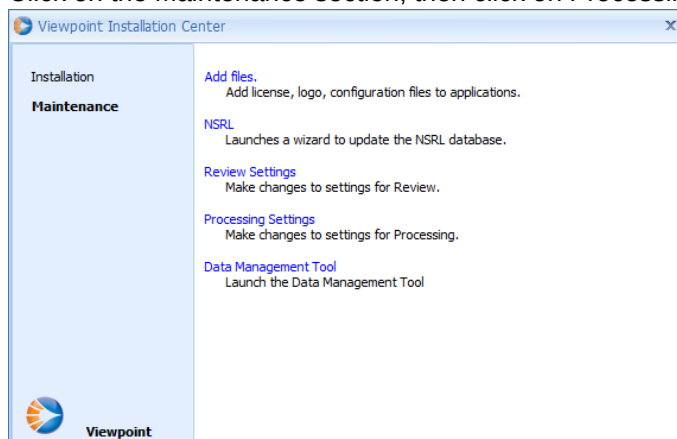
Viewpoint 7.7 makes use of a newer version of the OmniPage OCR engine (v22). Due to the change in version you will need to acquire a new license and configure Viewpoint to reference the new license.

2. Process

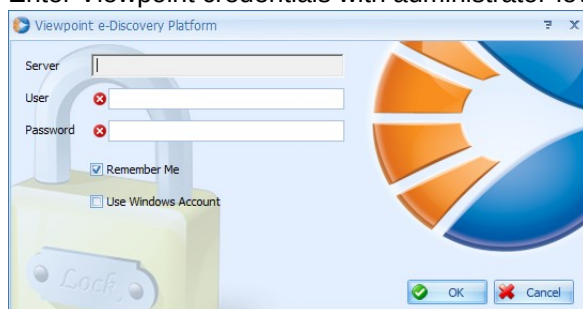
1. Coordinate with Conduent to acquire an updated OmniPage OCR license. Viewpoint 7.7 uses OmniPage OCR v22. You will receive a license file and a key (code).
2. Determine where you will be storing the OmniPage OCR license file. It should be in a location where all Viewpoint Workers and PMC instances can access. Typically this will be a network drive location.
3. Open the Viewpoint installer



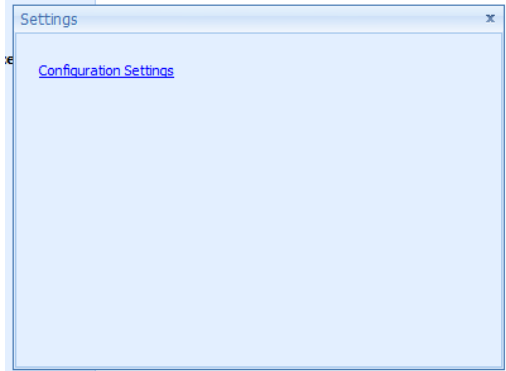
4. Click on the Maintenance section, then click on Processing Settings



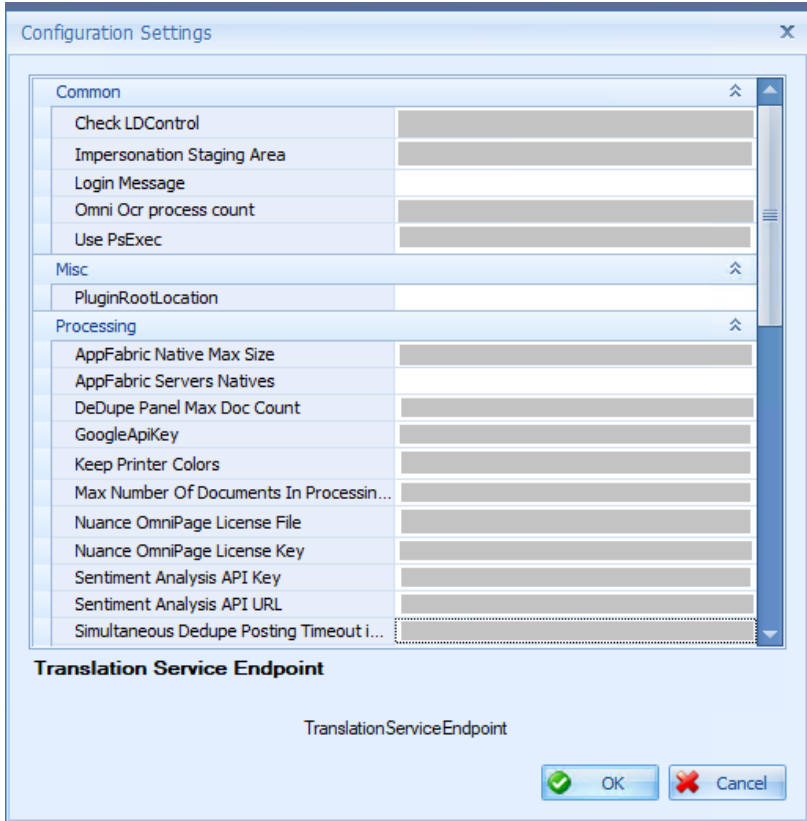
5. Enter Viewpoint credentials with administrator-level privilege and click OK



6. Once logged in, a new screen will be shown. Click on Configuration Settings



7. Locate the **Processing** section



8. Populate these settings:

appSettings.Production.json	
Configuration Settings Dialog	
Nuance OmniPage License File	Full path of the license file. Sample Value: \\Viepwoint\Shared\OmniPage22.lcxz
Nuance OmniPage License Key	License key for your OmniPage OCR license

9. Click OK to save your settings

10. Restart all Viewpoint Workers and PMC instances
11. To verify successful installation perform OCR on a simple, known good file and verify that the resulting text has been correctly generated.