

Viewpoint[™] Translation and Transcription Service Changes

Application Version: 7.7

August 19, 2026

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Document Version: 7.7 (June 2023).

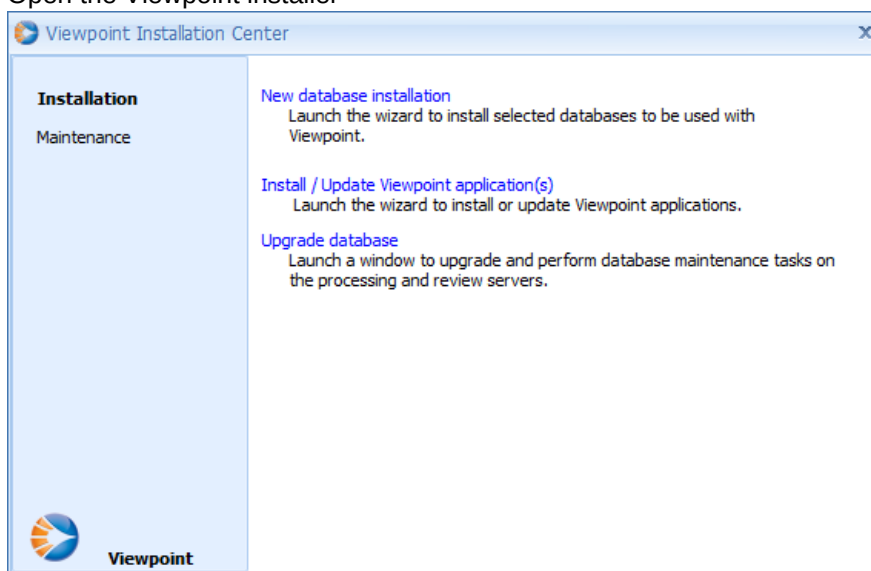
1. Overview

Starting in Viewpoint 7.7, translation and transcription services are now available to Classic users. If you are currently using Translation / Transcription services, use this guide to migrate your settings from the Viewpoint Web **appSettings.Production.json** file to the Viewpoint database. If you do not already have Translation / Transcription services, follow the directions in the **Viewpoint Document Cloud Services Guide**.

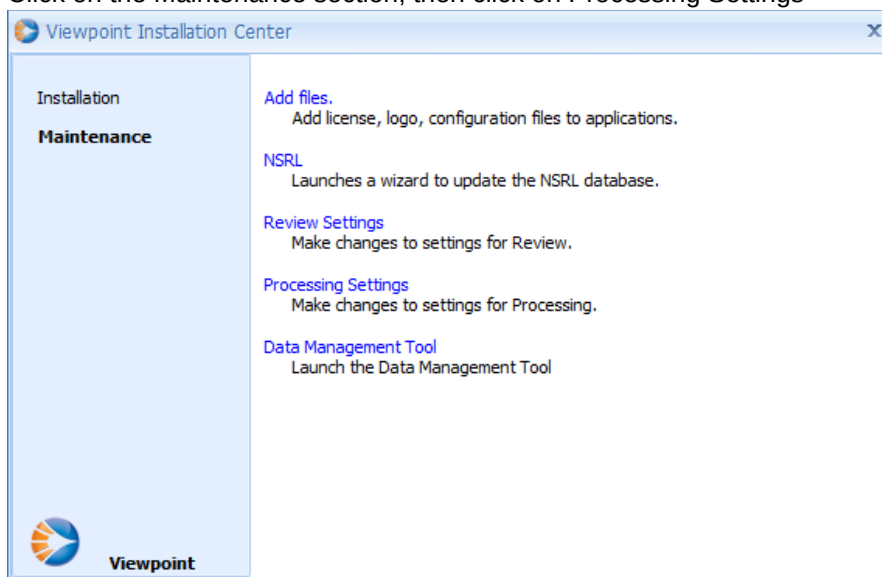
2. Process

This process involves copying the translation / transcription configuration values into the Viewpoint Processing database. You will need access to your Viewpoint Web server root folder (VPWeb), the Viewpoint Installer, and a Viewpoint Processing login with administrator-level privilege. You will also need to restart the Viewpoint Workers and the Viewpoint Web application to test the process.

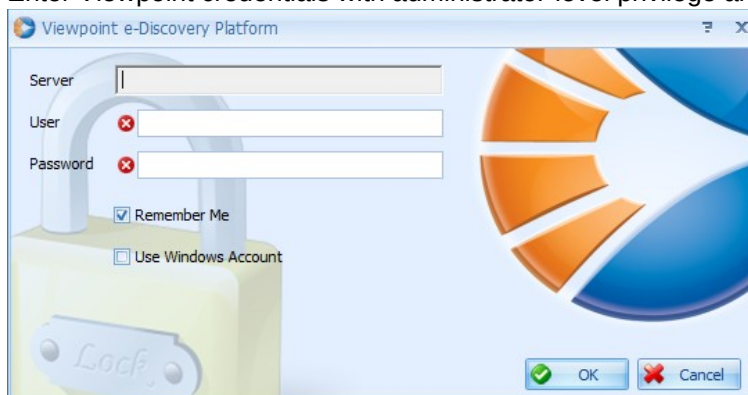
1. On your Viewpoint Web server locate the appSettings.Production.json file. This file will be located in Viewpoint Web's root folder.
2. Locate the blocks which contain translation and transcription information. These blocks are "TranslationService" and "SpeechToTextService". If these sections are not present then your appSettings.Production.json file is not configured for these services.
3. Open the Viewpoint installer



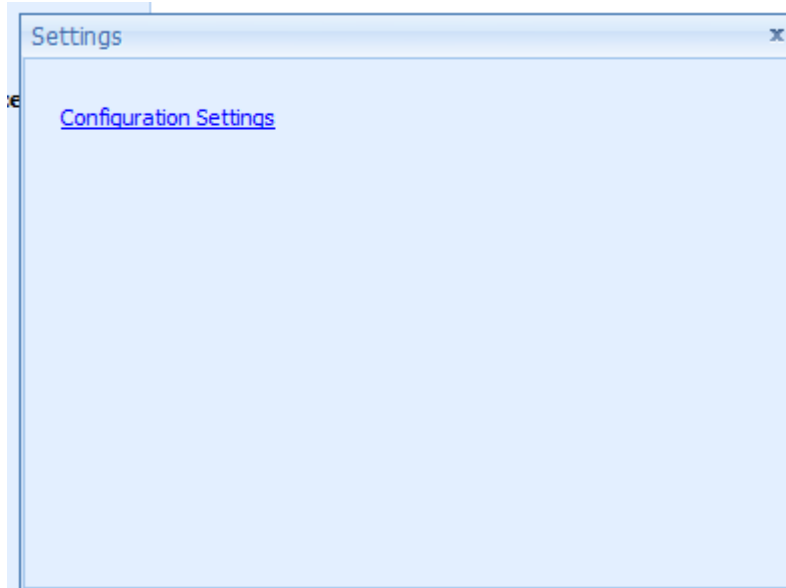
4. Click on the Maintenance section, then click on Processing Settings

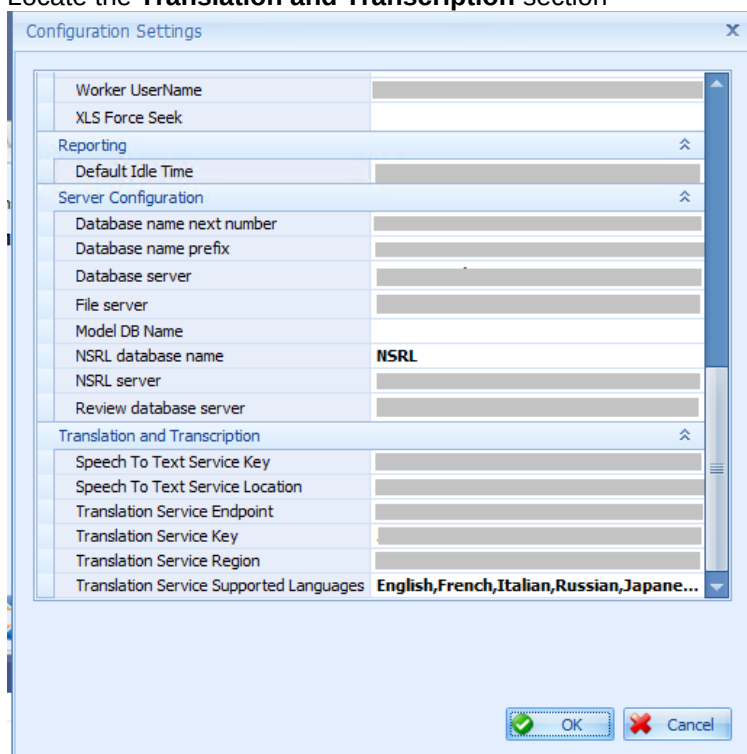


5. Enter Viewpoint credentials with administrator-level privilege and click OK



6. Once logged in, a new screen will be shown. Click on Configuration Settings



7. Locate the **Translation and Transcription** section

8. Copy the information you have in your appSettings.Production.json file into the Configuration Settings dialog. Please note that some settings have been removed:

Configuration Settings Dialog	appSettings.Production.json
Speech To Text Service Class Name	Removed in 7.7
Speech To Text Service Endpoint	Removed in 7.7
Speech To Text Service Key	"SpeechToTextService"/"Key"
Speech To Text Service Location	"SpeechToTextService"/"Location"
Speech To Text Service Subscription Key	Removed in 7.7
Translation Service Class Name	Removed in 7.7
Translation Service Endpoint	"TranslationService"/" Endpoint"
Translation Service Key	"TranslationService"/"Key"
Translation Service Region	"TranslationService"/"Region"
Translation Service Supported Languages	"TranslationService"/" SupportedLanguages"

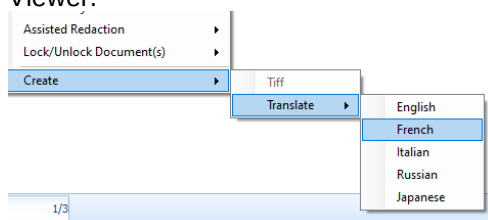
9. Click OK to save your settings

10. Remove the “TranslationService” and “SpeechToTextService” blocks from your appSettings.Produciton.json file (The values in appSettings.Production.json are no longer referenced, but they will not cause breakage if they remain).
11. Restart all Viewpoint Workers
12. Restart Viewpoint Web

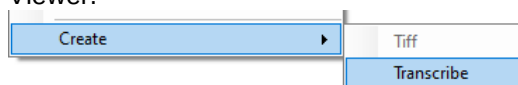
3. Testing

To verify that the process is working, perform translation and transcription operations and verify that they completed successfully.

1. Open Viewpoint Classic Review
2. Select a matter which contains Documents which have text and also Documents which contain spoken word content in MP3 or WAV format. Recommended: select a test matter, not a matter with customer data.
3. Click the Review button to open Linear Review
4. Select a Document which contains text
5. Ensure that at least one Viewer is open. Select "Text" in the Viewer's toolbar
6. To test Translation, locate a Document which has been processed for text. Right-click the Document and select Create | Translate and then select a language. After a few moments the Document should be translated and the translation will appear in the Viewer.



7. To test Transcription select a Document which contains spoken word content in MP3 or WAV format. Right-click the Document and select Create | Transcribe. After a few moments the Document should be transcribed and the transcription will appear in the Viewer.



8. If these two processes successfully complete then the translation and transcription features are properly configured.