

Viewpoint™ 7.8.5 Manual DB script Notice

Application Version: 7.8.5
August 19, 2026

© 2025 Conduent, Inc. All rights reserved. Conduent and Conduent Agile Star are trademarks of Conduent, Inc. and/or its subsidiaries in the United States and/or other countries.

Other company trademarks are also acknowledged.

Document Version: 1.0 (October 2025).

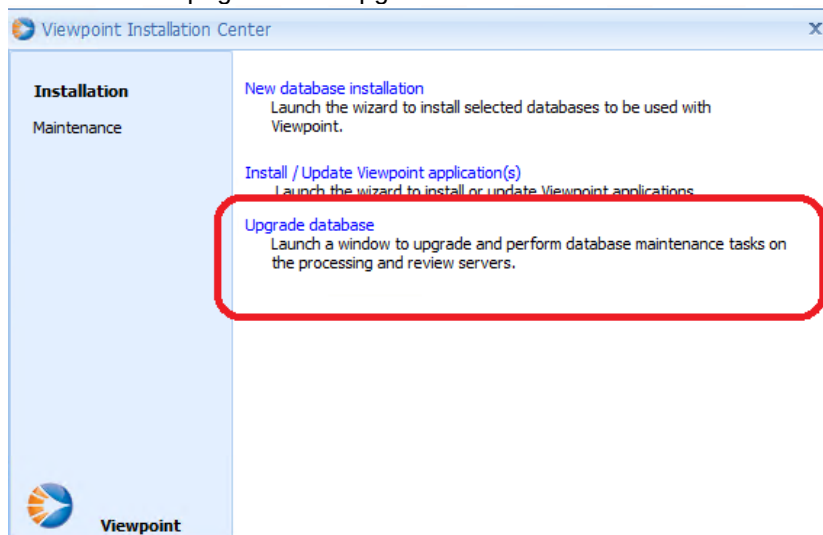
Viewpoint 7.8.5 Manual DB Script Notice

To address a bug found pre-deployment, please locate the script “2025-10-23 785 DB script - CopyReviewTemplate.sql”. This script should be run ONLY on Viewpoint 7.8.5 – if you are reading this document and you have already upgraded past 7.8.5 (ex. 7.9) you can discard this document and the script as the issue has been permanently resolved in a later release.

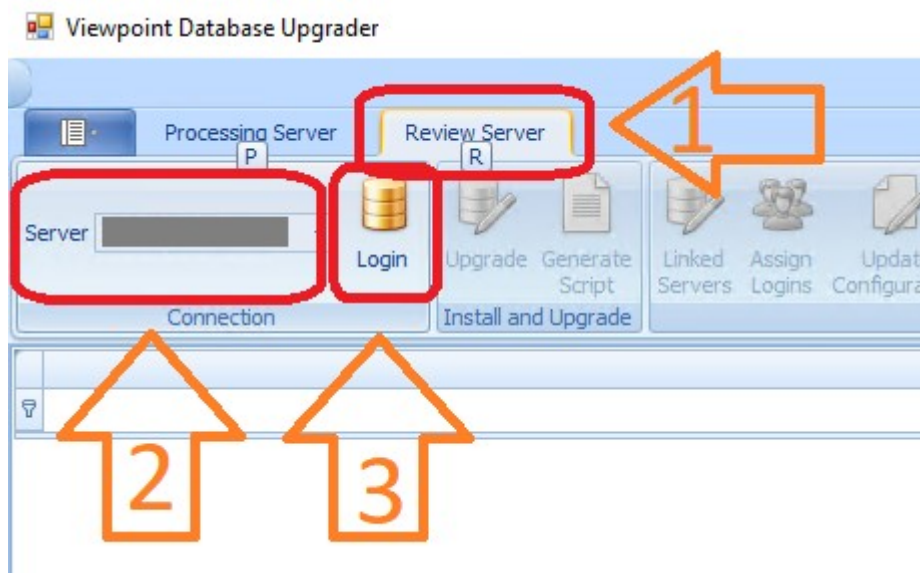
To perform this action you will need a copy of the Viewpoint Installer and login credentials for a sysadmin on the Review database server.

Process:

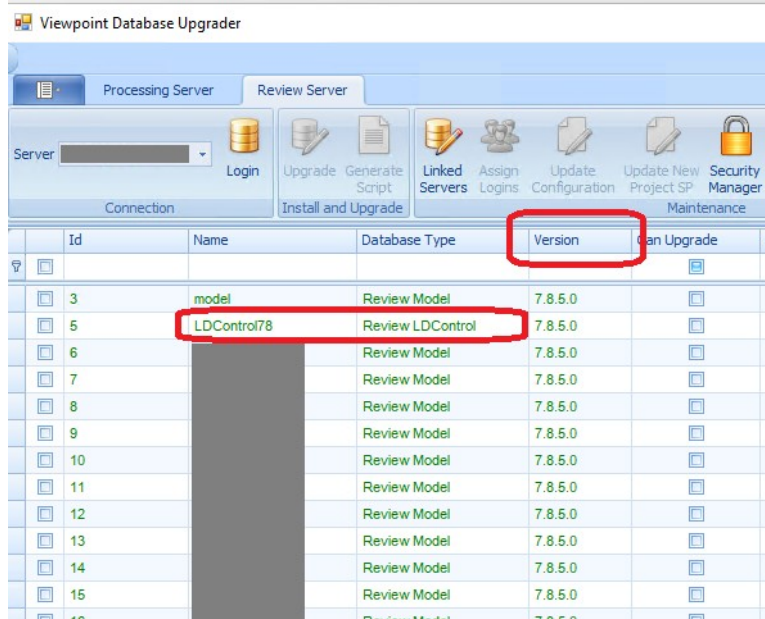
1. Verify that you have script “2025-10-23 785 DB script - CopyReviewTemplate.sql”
2. Open the Viewpoint Installer
3. From the main page select “Upgrade Database”



4. Select "Review Server" tab. Select your Server. Click Login.



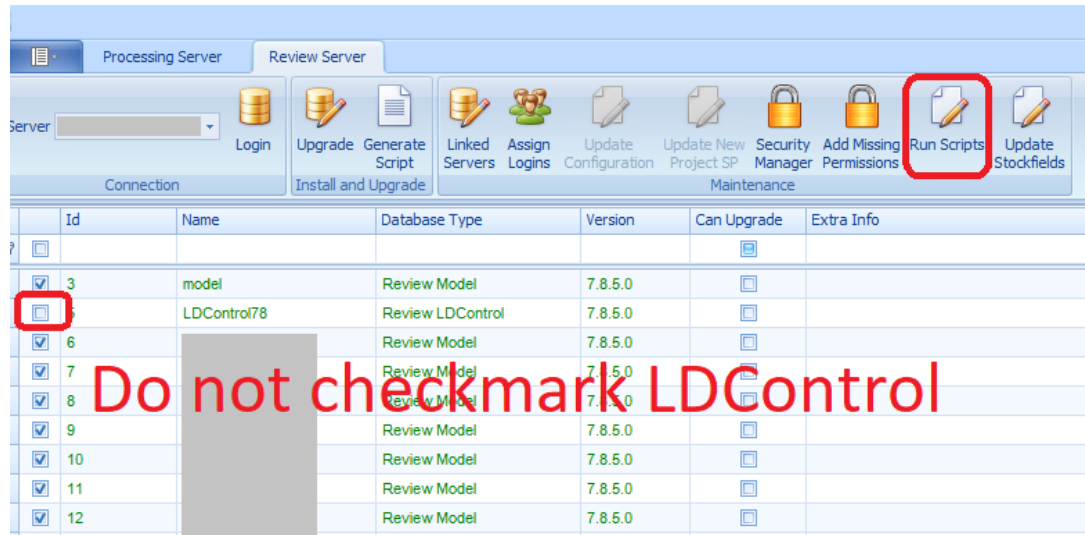
5. At the login prompt enter credentials for a sysadmin and click OK. The main grid will populate with information about the databases on the Review server
6. Identify which databases are at exactly version 7.8.5.0. Ignore the LDControl database(s):



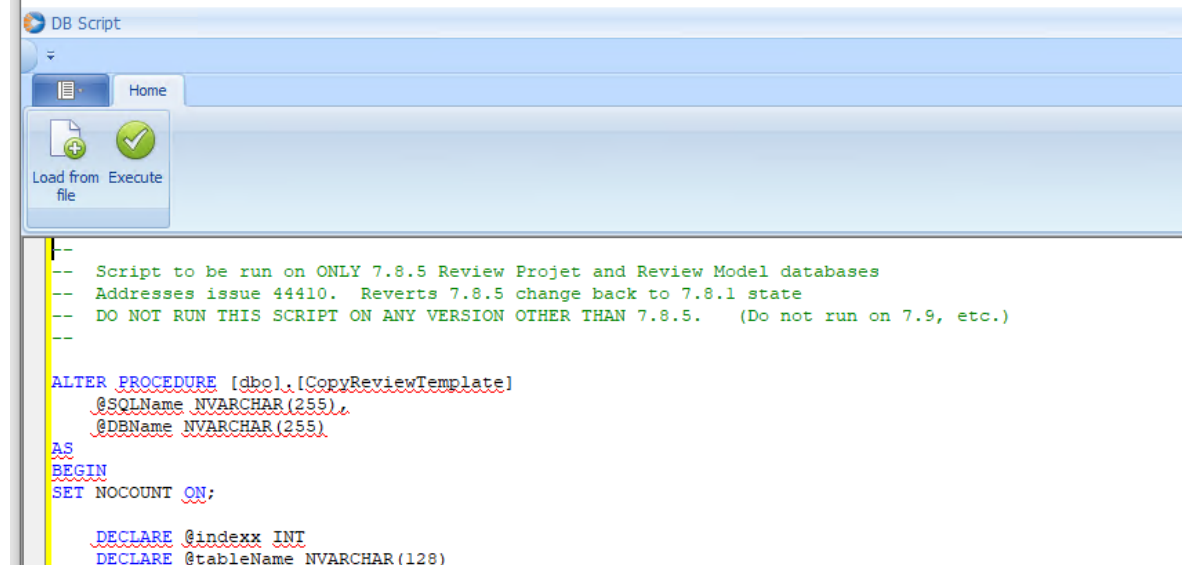
7. If no databases are at version 7.8.5.0, stop. There is no further work to be done – this procedure should only be performed on databases which are at exactly version 7.8.5.0

8. Checkmark the Model and all Project databases which are version 7.8.5.0. **Do not checkmark the LDControl database.** The “Run Scripts” button will become enabled.

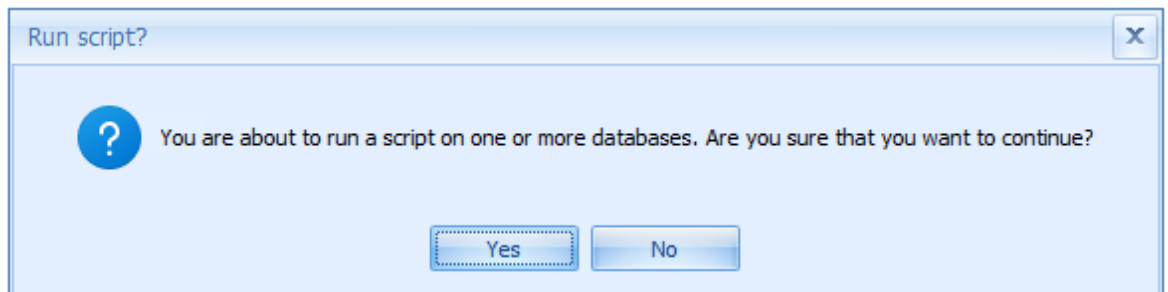
Viewpoint Database Upgrader



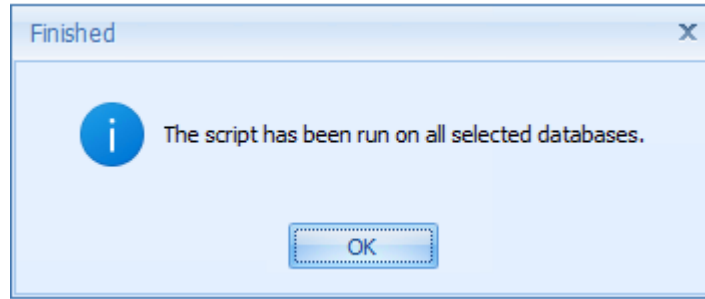
9. Click the “Run Scripts” button.
 10. Copy/Paste the contents of the “2025-10-23 785 DB script - CopyReviewTemplate.sql” script



11. Click Execute. You will be asked to confirm the running of the script – click Yes



12. The script will run in a few seconds. You will receive the following message when the process completes:



13. Process complete.

This issue causes an error when a user attempts to create a new database, from within the PMC, using a Review database as a template. The bug would result in a database error during the process of creating the Review database (from a template). If you would like to verify that the procedure has been successful, using the PMC create a Review database using another (Review) database as a template – if the Review database is created successfully, the patch has been successful.