

Viewpoint™ Connectors

Application Version: 7.0
August 19, 2026

© 2021 Conduent, Inc. All rights reserved. Conduent and Conduent Agile Star are trademarks of Conduent, Inc. and/or its subsidiaries in the United States and/or other countries.

Other company trademarks are also acknowledged.

Document Version: 7.0 (August 2021).

Document Conventions

Convention	Explanation
Bold	For file names, commands, fields, menus, options, and window names.
Courier New	Commands as you should type them.
Lucida Console	Example output generated by the system.
Italics	For configuration variables, including variable portions of file names and URLs. Also indicates a document name.
Note / Blue Callout	The Blue Callout text indicates information that is of special interest or importance, an idea that could be useful or additional information about a product or a feature.
	The Caution icon along with the text indicates actions that can lead to problems in system operation or configuration settings if the instructions are not followed properly.

Document Revision History

This section tracks the initial creation of the document after each major version thereafter.

Ver:	Date	Description	Reviewed / Approved By
1.0	Oct 16, 2012	Initial Version	Team
1.1	August 10, 2021	Rebranded adhering to the latest Conduent brand central documentation standards/guidelines.	Technical Writer

Table of Contents

1. Viewpoint Connectors.....	1-4
1.1. IMAP.....	1-4
1.2. Gmail.....	1-4
1.3. Yahoo Mail.....	1-4
1.4. Microsoft Exchange*.....	1-4
1.5. SharePoint.....	1-4
1.6. Twitter.....	1-4
1.7. Office 365.....	1-4

1. Viewpoint Connectors

1.1. IMAP

Note: Viewpoint's 'Email Thread Analyzer' and 'Relationship Analyzer' fully supported.

1.2. Gmail

- Account data can be collected at once
- Specific folders(s), label(s) and/or individual emails can be isolated and collected

1.3. Yahoo Mail

- Account data can be collected at once
- Specific folders(s), label(s) and/or individual emails can be isolated and collected

1.4. Microsoft Exchange*

- Account data can be collected at once
- Specific folders(s), label(s) and/or individual emails can be isolated and collected

1.5. SharePoint

- Documents

Note: SharePoint user account being accessed must be the same as currently logged into Viewpoint.

1.6. Twitter

- Twitter messages initiated
- All Twitter messages for an account can be collected at once
- Specific subset of account can be isolated and collected

1.7. Office 365

- Documents
- Presentations
- Spreadsheets
- Forms
- Drawings
- Account data can be collected at once
- Specific collection(s) and/or individual doc(s) can be isolated and collected

Note: Volume of collections from external data source subject to 3rd party volume restrictions.