

Viewpoint™ Email Classes

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Document Version: 7.0 (August 2021).

Document Conventions

Convention	Explanation
Bold	For file names, commands, fields, menus, options, and window names.
Courier New	Commands as you should type them.
Lucida Console	Example output generated by the system.
<i>Italics</i>	For configuration variables, including variable portions of file names and URLs. Also indicates a document name.
Note / Blue Callout	The Blue Callout text indicates information that is of special interest or importance, an idea that could be useful or additional information about a product or a feature.
	The Caution icon along with the text indicates actions that can lead to problems in system operation or configuration settings if the instructions are not followed properly.

Document Revision History

This section tracks the initial creation of the document after each major version thereafter.

Ver:	Date	Description	Reviewed / Approved By
1.0	Oct 16, 2012	Initial Version	Team
1.1	August 10, 2021	Rebranded adhering to the latest Conduent brand central documentation standards/guidelines.	Technical Writer

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1. Email Classes

1.1. Microsoft Outlook - MSG

(Specific HTML generated for the following classes)

- **Calendar**
 - IPM_Appointment
 - IPM_Schedule_Meeting
 - IPM_Schedule_Meeting_Canceled
 - IPM_Schedule_Meeting_Request
 - IPM_Schedule_Meeting_Resp_Pos
- **Contact**
 - IPM_Contact
 - IPM_DistList
- **Note**
 - IPM_VoiceNotes
 - IPM_InkNotes
 - IPM_StickyNote
- **Task**
 - IPM_Task
- **Read Confirmation**
 - REPORT_IPM_Note_IPNRN
- **Delivery Confirmation**
 - REPORT_IPM_Note_DR
- **Non-Delivery Confirmation**
 - REPORT_IPM_Note_NDR
- **Not-Read Confirmation**
 - REPORT_IPM_Note_IPNNRN

All other classes generated as standard email-like HTML.

1.2. Lotus Notes - DXL

(Specific HTML generated for the following classes)

- **Email**
 - Memo
 - Replay
- **Calendar**
 - Appointment
 - Notice
- **Contact**
 - Person

All other classes generated as standard HTML with all the metadata listed.