

ViewpointTM Infrastructure Requirements

(Base)

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Document Version: 1.3 (March 2024).

Document Conventions

Convention	Explanation
Bold	For file names, commands, fields, menus, options, and window names.
Courier New	Commands as you should type them.
Lucida Console	Example output generated by the system.
<i>Italics</i>	For configuration variables, including variable portions of file names and URLs. Also indicates a document name.
Note / Blue Callout	The Blue Callout text indicates information that is of special interest or importance, an idea that could be useful or additional information about a product or a feature.
	The Caution icon along with the text indicates actions that can lead to problems in system operation or configuration settings if the instructions are not followed properly.

Document Revision History

This section tracks the initial creation of the document after each major version thereafter.

Ver:	Date	Description	Reviewed / Approved By
1.0	Jun 20, 2013	Initial Version	Team
1.1	Oct 6, 2021	Rebranded adhering to the latest Conduent brand central documentation standards/guidelines.	Technical Writer
1.2	Jan 22, 2024	Updated for 7.7	Viewpoint Team
1.3	Mar 18, 2024	Updated supported Office version list	Viewpoint Team

Table of Contents

- 1. Base Infrastructure Requirements.....1-1
 - Component.....1-1
 - Hardware.....1-1
 - Software.....1-1
 - Notes.....1-1
 - SQL Server.....1-1
 - File Server.....1-1
 - Processing Machines (PMC / Workers).....1-1
 - Terminal Server.....1-1
 - Web Review.....1-1
 - End-User Desktop.....1-1

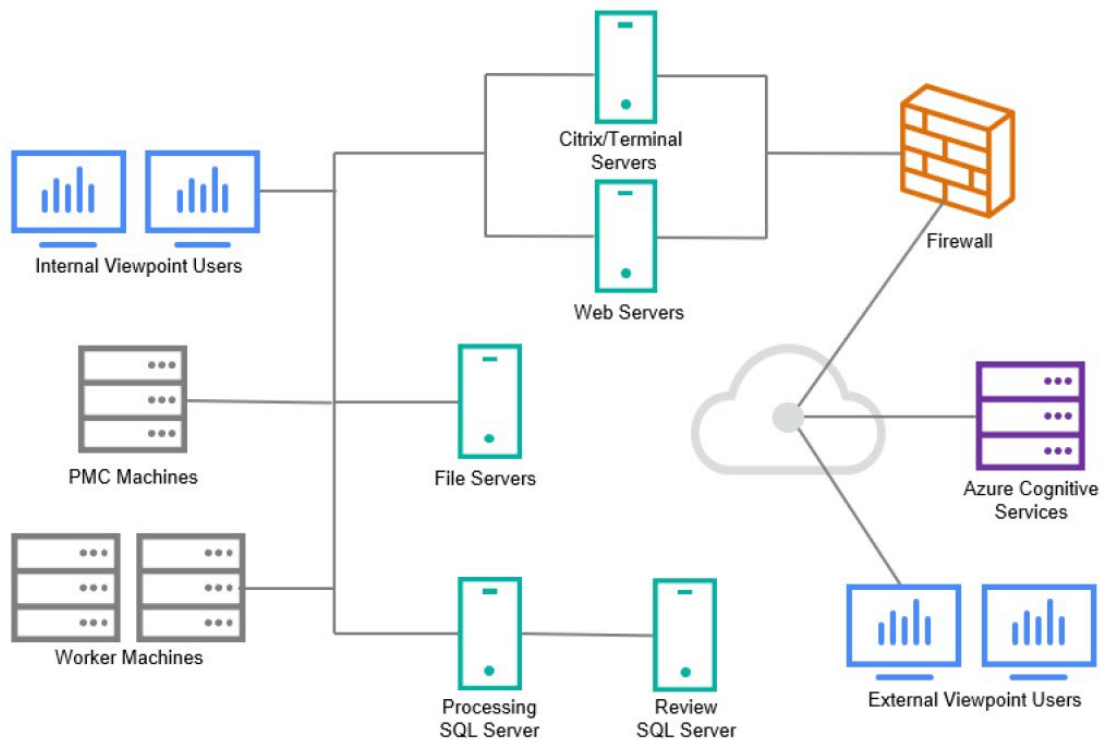
1. Base Infrastructure Requirements

The Viewpoint e-Discovery Platform is a fully distributed architecture that can be implemented in many configurations depending upon the workload related to processing, file transfer transactions, I/O bandwidth and the number of simultaneous remote users required. Viewpoint requires the following categories of workstations and servers:

1. Microsoft SQL Servers – two required, one each for Processing and Review
2. File Server(s)
3. Terminal Server(s)
4. Processing workstations (Workers)
5. End-User desktop (required to access Viewpoint Review)
6. Web Server(s)

This document outlines the typical parameters for a **basic** installation. Such an installation will be capable of supporting:

- 25 Reviewers
- 5 Workers
- 4TB of file storage



Component	Hardware	Software	Notes
SQL Server	- Four Core Intel Xeon 2.4 GHz minimum 16 GB RAM minimum 15,000 RPM RAID Drives	- Microsoft Windows Server 2012 R2 - 2019 - Microsoft SQL Server 2014 - 2019	- Two (2) SQL Servers required - Viewpoint Processing Server - Viewpoint Review Server
File Server	- Four Core Intel Xeon 8 GB RAM	Microsoft Windows Server 2012 R2 - 2019	Additional operating systems are possible given that it supports UNC file path
Processing Machines (PMC / Workers)	<u>Physical</u> - Intel i5 4 GB RAM minimum 80 GB Hard Drive minimum <u>Virtual</u> 2 CPU/Cores 4 GB RAM minimum 80 GB Hard Drive minimum 10 Workers Total 1 PMC Desktop	Required - Microsoft Windows 10, Microsoft Windows 11 - Microsoft .NET Framework v4.7.2 or higher - Microsoft Office Pro 64-bit 2016 - 2021 - Informatik Image Driver v6.21 (x64) - Adobe Acrobat Reader DC - Lotus Notes v8.5 or V9.0.1 for windows 10 - Microsoft Windows Media Player Optional - Microsoft Project 64-bit 2013 to 2019 - Microsoft Visio 64-bit 2010 to 2016 - Microsoft Publisher 64-bit 2013 to 2019 - Mount Image Pro v3.2.6 or v7.1.2 - Stuflit 2010 v14.0.0.18 - DWGSee Pro v4.01	- ExperVision or Nuance OmniPage OCR licenses may be purchased from Conduent - Additional software may be required for optional configuration
Terminal Server	- Four Core Intel Xeon processors 2.4 GHz 16 GB RAM minimum (up to 30 users)	- Microsoft Windows 2012 R2 - 2019 - Microsoft Office Pro 64-bit 2016 - 2021 - Adobe Acrobat Reader DC - Microsoft Windows Media Player - Optional – RealLegal E-Transcript Bundler Viewer - Optional – VLC Media Player	Terminal Servers may be configured with various software depending upon user requirements
Web Review	- Two-Core Intel Xeon 8 GB RAM	Microsoft Windows Server 2012 R2 - 2019	
End-User Desktop	- Intel Pentium - Minimum 4 GB	Microsoft Windows 10 or 11	

