

ViewpointTM Infrastructure Requirements

(Premium)

Application Version: 7.7

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Document Version: 1.4 (March 2024).

Document Conventions

Convention	Explanation
Bold	For file names, commands, fields, menus, options, and window names.
Courier New	Commands as you should type them.
Lucida Console	Example output generated by the system.
<i>Italics</i>	For configuration variables, including variable portions of file names and URLs. Also indicates a document name.
Note / Blue Callout	The Blue Callout text indicates information that is of special interest or importance, an idea that could be useful or additional information about a product or a feature.
	The Caution icon along with the text indicates actions that can lead to problems in system operation or configuration settings if the instructions are not followed properly.

Document Revision History

This section tracks the initial creation of the document after each major version thereafter.

Ver:	Date	Description	Reviewed / Approved By
1.0	Jun 20, 2013	Initial Version	Team
1.1	Oct 6, 2021	Rebranded adhering to the latest Conduent brand central documentation standards/guidelines.	Technical Writer
1.2	Jun 20, 2023	Updated graphics and requirements	Technical Writer
1.3	Jan 22, 2024	Updated for 7.7	VP Team
1.4	Mar 18, 2024	Updated supported Office version list	VP Team

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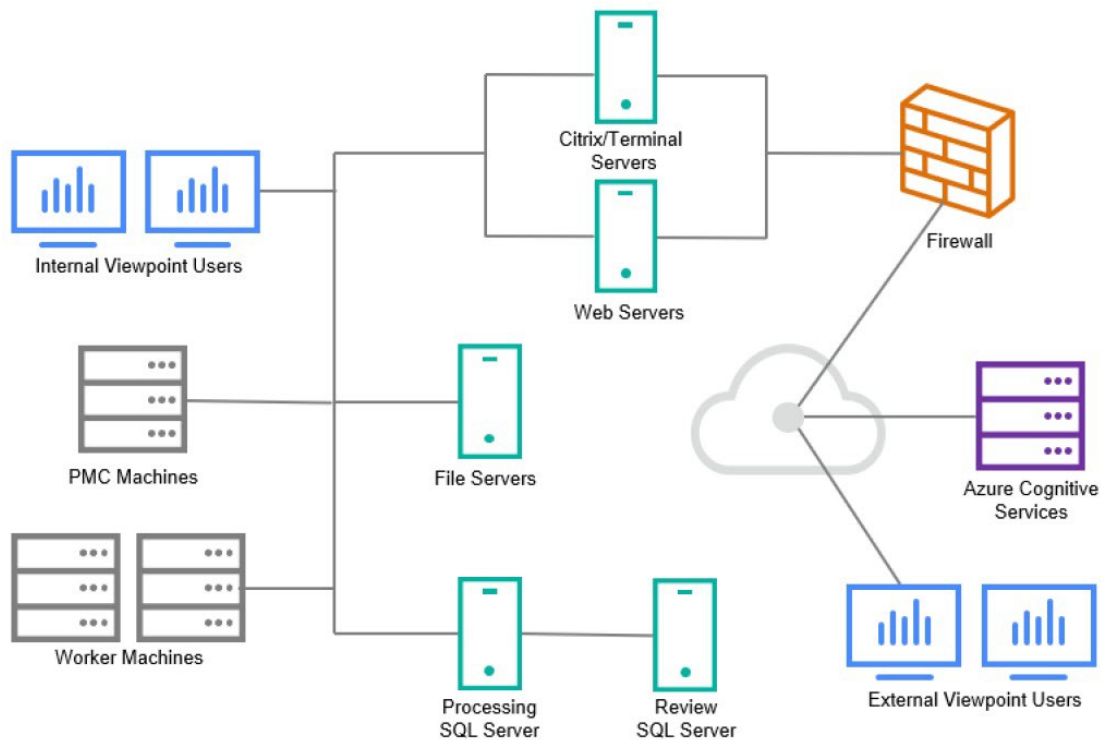
1. Premium Infrastructure Requirements

The Viewpoint e-Discovery Platform is a fully distributed architecture that can be implemented in many configurations depending upon the workload related to processing, file transfer transactions, I/O bandwidth and the number of simultaneous remote users required. Viewpoint requires the following categories of workstations and servers:

1. Microsoft SQL Servers – two required, one each for Processing and Review
2. File Server(s)
3. Terminal Server(s)
4. Processing workstations (Workers)
5. End-User desktop (required to access Viewpoint Review)
6. Web Server(s)

This document outlines the typical parameters for a **premium** installation. Such an installation will be capable of supporting:

- 200 Reviewers
- More than 5 terabytes of data processing per year.



Component	Hardware	Software	Notes
SQL Server	• Twelve core Intel Xeon • 64 GB RAM minimum SSD/Flash Storage	• Microsoft Windows Server 2012 R2 - 2019 • Microsoft SQL Server 2014 - 2019	• Two (2) SQL Servers required 1. Viewpoint Processing Server 2. Viewpoint Review Server Consider clustering for redundancy
File Server	• High-performance SAN • High-performance RAID controller	• Microsoft Windows Server 2012 R2 - 2019	• Additional operating systems are possible given that it supports UNC file path
Processing Machines (PMC / Workers)	<u>Physical</u> • Intel i5 • 8 GB RAM • 80 GB SSD Hard Drive <u>Virtual</u> • 4 CPU/Cores • 8 GB RAM • 80 GB SSD Hard Drive 40 Workers Total 5 PMC Desktop	Required • Microsoft Windows 10, Windows 11 • Microsoft .NET Framework v4.7.2 • Microsoft Office 64-bit 2016 - 2021 • Informatik Image Driver v6.21 (x64) • Adobe Acrobat Reader DC • Lotus Notes v8.5.1, v9.0.1 • Microsoft Windows Media Player Optional • Microsoft Project 64-bit 2013 to 2019 • Microsoft Visio 64-bit 2013 to 2019 • Microsoft Publisher 64-bit 2013 to 2019 • Mount Image Pro v3.2.6 or v7.1.2	• ExperVision or Nuance OmniPage OCR licenses may be purchased from Conduent • Additional software may be required for optional configuration
Terminal Server	• Min 2 Terminal Servers required • Up to 80 users per physical instance • Up to 50 per virtual instance • Eight Core Intel Xeon • 48 GB RAM minimum	• Microsoft Windows 2012 R2 - 2019 • Microsoft Office 64-bit 2016 - 2021 • Adobe Acrobat Reader DC • Microsoft Windows Media Player • Optional – RealLegal E-Transcript Bundler Viewer • Optional – VLC Media Player	• Terminal Servers may be configured with various software depending upon user requirements
Web Review Servers	• Four core Intel Xeon • 12 GB RAM Minimum 2 Web servers are required	• Microsoft Windows 2012 R2 - 2019	
End-User Desktop	• Intel i5 • 8GB RAM	Microsoft Windows 10 Microsoft Windows 11	