

Viewpoint™ User Config File Creation

Application Version: 7.0
August 19, 2026

© 2021 Conduent, Inc. All rights reserved. Conduent and Conduent Agile Star are trademarks of Conduent, Inc. and/or its subsidiaries in the United States and/or other countries.

Other company trademarks are also acknowledged.

Document Version: 7.0 (October 2021).

Document Conventions

Convention	Explanation
Bold	For file names, commands, fields, menus, options, and window names.
Courier New	Commands as you should type them.
Lucida Console	Example output generated by the system.
<i>Italics</i>	For configuration variables, including variable portions of file names and URLs. Also indicates a document name.
Note / Blue Callout	The Blue Callout text indicates information that is of special interest or importance, an idea that could be useful or additional information about a product or a feature.
	The Caution icon along with the text indicates actions that can lead to problems in system operation or configuration settings if the instructions are not followed properly.

Document Revision History

This section tracks the initial creation of the document after each major version thereafter.

Ver:	Date	Description	Reviewed / Approved By
1.0	Feb 28, 2020	Initial Version	Team
1.1	October 8, 2021	Rebranded adhering to the latest Conduent brand central documentation standards/guidelines.	Technical Writer

Table of Contents

- 1. User Configuration File..... 1-1
 - 1.1. Creating a Config.txt File..... 1-1
 - 1.2. Deploying a Config.txt file..... 1-2
 - 1.2.1. Click-Once..... 1-2
 - 1.2.2. Setup.EXE Installation..... 1-2

1. User Configuration File

Viewpoint applications connect to databases using one of two modes:

- Connect as the user who is running the application
- Connect as a specific user defined in a config.txt file

Viewpoint Processing and Review users usually log in to the applications using their Active Directory accounts. Worker machines and external Reviewers generally connect to the database as a specific user. The default setting is for users to connect to databases through Viewpoint as themselves.

A config.txt file is a file which contains encrypted database connection credentials. Clients who have a need to connect to a database as a specific user need to create a config.txt file, populate it with the appropriate credential information and then deploy the file in such a way that Viewpoint applications will read it.

1.1. Creating a Config.txt File

1. Determine what user account you wish to have Viewpoint log in as for a specific use case (for example, "Workers" or "external Reviewers").
2. Determine if you will be deploying the file as part of a Click-Once deployment or a SETUP.EXE deployment.
3. Open a text editor (Notepad, etc.) and create a file named Config.INI (for SETUP.EXE-based installations) or Config.TXT (for Click-Once installations).

Note: The file must be a text file – RTF files, MS Word documents, etc. will not work.

There are two different sets of keys to add. If you want to produce one single file which contains credentials for both Processing and Review then add the following keys:

```
ProcessSQLDBUserName=
ProcessSQLDBUserPassword=
ReviewSQLDBUserName=
ReviewSQLDBUserPassword=
```

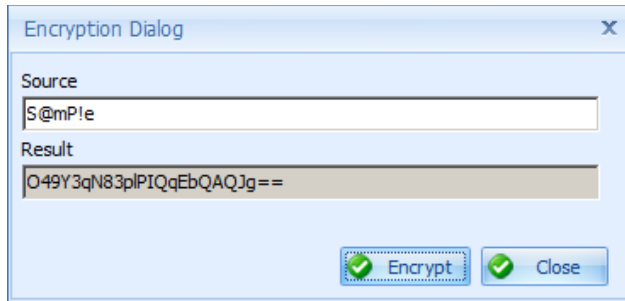
To produce a file which can only be used for either Review or Processing create a file with the following keys:

```
SQLServer=
SQLDBUserName=
SQLDBUserPassword=
```

The SQLServer key is required. The other keys, SQLDBUserPassword and SQLDBUserName, only need to be specified if you want to force the user to login to MS SQL Server using specific MS SQL Server credentials rather than using your Active Directory credentials.

4. Your environment may require the use of additional connection string parameters. For example, if you are using High Availability (Multi-Subnet Failover) options in MS SQL 2012, add the following line:
MultiSubnetFailover=True
5. If you are not going to encrypt the credentials (for a demo installation, for instance) you may simply type the username / passwords on the appropriate lines. To use encrypted values, open a Viewpoint application (Processing, Review or QC). At the login screen hold down the shift key and right-click the area just above the 'P' of the Password label. It may take several clicks to find the right spot to cause the Encryption Dialog to appear. Once the dialog appears, enter

the password of the user you will be connecting as into the text box and click 'Encrypt'. The encrypted password will then be displayed.



6. Paste this value into the Config file with an @ symbol in front of it. Only encrypt passwords – not usernames.
7. Save the Config file.

1.2. Deploying a Config.txt file

Because there are two ways to deploy Viewpoint applications, there are also two ways to incorporate your Config files into your installations.

1.2.1. Click-Once

Most installations use Click-Once deployment. Locate the Click-Once deployment folder. This folder will be on an IIS server. Locate the *.application folder for the application you are producing the config.txt for. Each Viewpoint application's Click-Once deployment package will contain a single file with the *.application suffix. Place the config.txt file in the same folder as this file.

1.2.2. Setup.EXE Installation

It is not possible to bundle the config.ini file in with the SETUP.EXE file. Instead, execute the SETUP.EXE installation package. Locate the folder where the application has been deployed to. Place the install.ini file into this folder.